

411 Fraud Invoice

Posted June 13, 2017

An Olds-area business received what looked like an invoice, but was not for any product or service they had ordered. A check with the Better Business Bureau brought this response:

For DirectPages411, this sounds like it could be a scam. These types of scams go back a decade or more; if you google their name you will find loads of scam reports regarding them. In fact, it looks like they have been 'charging' the same amount since 2007. Unfortunately as they are located in Quebec, we cannot report information on them. Quebec is the only province in Canada where we don't have a BBB and cannot take complaints.

You can definitely report this to the local RCMP or to the Canadian Anti-fraud Centre. If they don't provide you proof of an agreement/entering into a contract, they should not be able to take you to collections. In a lot of cases, they just send these out in the hopes that you pay it in error. They could use the traditional phone recording of you saying 'yes' to any question, and state that this was your 'agreement'.

Laurie Ruhl, Conciliation Consultant, Marketplace Services
BBB serving Southern Alberta & East Kootenay
#5, 1709 8 Avenue NE
Calgary, AB, T2E 0S9

p: (403) 508-7640
e: laurie@calgary.bbb.org

DirectPages411
PO Box 463 Montreal, QC H2Y 3H3

INVOICE # 220970278

Date: April 6, 2017

**OVERDUE INVOICE
PAYMENT DUE**

A M A Olds Area Towing
5119 49 Ave
Olds, AB T4H 1G2

Please send your payment to:
Direct Pages 411
PO Box 463
Montreal, QC
H2Y 3H3

Representative: Julie Manning
Due Date: May 6, 2017

Bill To: A M A Olds Area Towing
5119 49 Ave
Olds, AB T4H 1G2

Ship To: SAME AS BILLING ADDRESS

Qty	Item	Description	Each	Total
1	TOP BOLD PROFILE	Company profile - Final Invoice	\$ 739.99	\$ 739.99
				\$
				\$
				\$

Thank you for your business!
If payment is not received by us by the required payment date, it will be considered a delinquent amount and will be subject to a late payment of 2% per month, calculated and compounded monthly.

Total \$ 739.99
Sales Tax \$ 37.00
Balance Due \$ 776.99

PST: 1216593224TQ0001
HST: 836014241RT0001

Detach Here *I DID NOT SIGN UP for this!!*

Please return this with your payment

A M A Olds Area Towing
5119 49 Ave
Olds, AB T4H 1G2

INVOICE # 220970278

Amount Paid: _____

NOTES: Final invoice to complete subscription, payment due in order to close account