

## **RCMP -Olds Detachment, 2016-01-29**

### **Attempted Frauds - Identifying as Canada Revenue Agency**

Olds RCMP have had several inquiries regarding unsolicited contacts from entities claiming to be Canada Revenue Agency. Specific numbers on actual attempts in the Olds Detachment area are difficult to determine as many individuals are aware, guard their information appropriately and discard the attempt. They therefore do not report it to local authorities. This fraud type is not new; however, there has been a noticeable increase in the attempts in recent weeks. The detachment estimates they have had 20 to 30 enquiries daily this past week.

The fraud attempts can come to potential victims by telephone, letter, emails, text messages and online refund forms. Most recently the email attempts have been especially frequent. The wording to elicit information from would be victims is varied and continues to change. There are 21 examples of the email attempts alone at the following web site [www.cra-arc.gc.ca](http://www.cra-arc.gc.ca). Information on how to recognize scams and how to protect yourself are also on the web site.

The below noted, regarding if you have been a victim, is directly quoted from the CRA web site:

#### **Have you been a victim?**

You should report deceptive telemarketing to the Canadian Anti-Fraud Centre online or by calling 1-888-495-8501.

If you suspect you may be the victim of fraud or have been tricked into giving personal or financial information, contact your local police service.

If the CRA has confirmed that a taxpayer's information has been compromised, the Agency will act to prevent the fraudulent use of the information involving systems and processes for which the CRA is responsible.

If your social insurance number (SIN) has been stolen, you should contact Service Canada at 1-800-206-7218. For more information, see Social Insurance Number (Service Canada website).

You can ask the CRA to disable online access to your information on the CRA login services by calling the e-Services Helpdesk. After access to your information is disabled, you may change your mind and want access again. If so, you can call the e-Services Helpdesk and ask that your access be re-activated.

If you think your CRA user ID or the password you use in personal dealings with the CRA has been compromised, contact our e-Services Helpdesk.

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