Losing Your Wallet

Having your wallet lost or stolen can be a frustrating inconvenience. Although your cash and family photos can't be replaced, you can follow these links to find information about replacing your missing documents.

Notify the Police

Contact the local police or RCMP and let them know what is missing.

- Identity Theft Tipsheet
- Federal Service Alberta RCMP Detachments

Notify Financial Institutions and Credit Card Companies

Inform your financial institutions immediately of any missing credit cards, debit cards and/or cheques. If you are missing retail credit cards, notify the customer service or credit department of those retail companies as well. Find out your credit card company's liability policy. Learn about debit card fraud and the extent of your liability for unauthorized debit card use.

The Alberta government-in partnership with law enforcement agencies, consumer groups and the private sectorhas developed a universal identity theft statement, which can be used by victims to notify most major creditors of what has happened

- Identity Theft
- <u>Identity Theft Tipsheet</u>
- Federal Service Financial Consumer Agency of Canada: Credit Cards
- Federal Service Identity Theft: What It Is and What You Can Do About It? *
- Federal Service Protect Yourself Against Debit Card Fraud *
- Federal Service Tips for Reducing Identity Theft

Replace Missing Government-Issued Identity Documents

It may not seem as important to replace these cards quickly, but they are also open to misuse. The sooner you deactivate any missing cards bearing your name, the better.

- Alberta Health Care Insurance Plan
- Alberta Health Care Insurance Plan Carry Your Card
- Alberta Health Care Insurance Plan Status Changes
- Alberta Identification Card
- Birth Certificate
- Certificate of Birth (Large)
- Certificate of Marriage (Large)
- Certificate of Marriage (Small)
- <u>Driver's Licence</u> | <u>Contact</u>
- Hunting/Fishing Licence and Tags (Replacement Card)
- Identity Theft Tipsheet
- Learner's Permit (Driver's Licence)
- Métis Nation of Alberta Métis Membership Card
- Federal Service Canadian Passport (Lost or Stolen) *
- Federal Service Citizenship Certificate

- Federal Service Indian Registry System (IRS) / Certificate of Indian Status (CIS) *
- Federal Service Permanent Resident Card *
- Federal Service Social Insurance Number Card *

Replace Other Missing Cards

- Automobile Insurance Card (pink card) | Contact [₹]
- Identity Theft Tipsheet
- Alberta Blue Cross

Precautions

Consider Changing your Locks

If your house and/or car keys are also missing, you may want to contact a locksmith to arrange to have your locks changed.

Photocopy your Replacement Documents

Once you have all your replacement documents, it's a good idea to photocopy them and keep them in a safe place. Having photocopies available will help in the replacement process should you lose any of your identification in the future.replacement process should you lose any of your identification in the future.

• Identity Theft - Tipsheet